UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF OHIO

	: CASE NO.:
Andrew Gardner	:
407 S Delaware St.	:
Mount Gilead, OH 43338	:
Plaintiff,	; :
v.	: JUDGE
Debt Recovery Solutions of Ohio	; ·
1669 Lexington Ave., Suite A	· ·
PO Box 1307	·
Mansfield, OH 44901	: COMPLAINT
and	; ;
JOHN AND JANE DOES 1-10	:
JOHN AND JANE DOES 1-10	: A Trial by the Maximum Number of Jurors
Defendants.	: is hereby Demanded
	:
	;
	•

Here comes Plaintiff Andrew Gardner, (hereinafter "Plaintiff") and sets forth a *Complaint* against Defendant Debt Recovery Solutions of Ohio (hereinafter "Defendant") and Defendant John and Jane Does 1-10 (Collectively "Defendants") as follows:

JURISDICTION

- 1. This action arises out of Defendants' repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* ("FDCPA"), and the invasions of Plaintiff's personal privacy by Defendants and their agents in their illegal efforts to collect a consumer debt.
 - 2. Jurisdiction is proper in the Court pursuant to 15 U.S.C. § 1692k(d).
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that Defendants transact business here and a substantial portion of the acts giving rise to this action occurred here.

PARTIES

- 4. Plaintiff, Andrew Gardner (hereafter "Plaintiff"), is an adult individual whose residence is in Mount Gilead, Ohio, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 5. Defendant, Debt Recovery Solutions of Ohio ("Debt Recovery"), is an Ohio business entity with an address of 1669 Lexington Avenue, Suite A, PO Box 1307, Mansfield, Ohio 44901, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).
- 6. Defendants John and Jane Does 1 10 are the individual collectors for Debt Recovery, but whose names are unknown. The Complaint will be amended to add their names when they are determined through discovery.
 - 7. Debt Recovery at all times acted by and through one or more of the Collectors.

ALLEGATIONS APPLICABLE TO ALL COUNTS

A. The Debt

- 8. Plaintiff allegedly incurred a financial obligation (the "Debt") to an original creditor (the "Creditor").
- 9. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 10. The Debt was purchased, assigned or transferred to Debt Recovery for collection, or Debt Recovery was employed by the Creditor to collect the Debt.
- 11. Defendants attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

B. Debt Recovery Engages in Harassment and Abusive Tactics

- 12. In or around late August 2020, Debt Recovery began calling Plaintiff in an attempt to collect the Debt.
 - 13. Debt Recovery left several voicemail messages for Plaintiff.
- 14. In its voicemail messages, Debt Recovery failed to properly identify itself and further failed to disclose that the call was from a debt collector, as required by law.

C. Plaintiff Suffered Actual Damages

- 15. Plaintiff has suffered and continues to suffer actual damages as a result of Defendants' unlawful conduct.
- 16. As a direct consequence of Defendants' acts, practices and conduct, Plaintiff suffered and continues to suffer from humiliation, anger, anxiety, emotional distress, fear, frustration and embarrassment.

COUNT I

(Violations of the Fair Debt Collections Practices Act) (15 U.S.C. § 1692, et seq.)

- 17. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 18. Defendants engaged in behavior the natural consequence of which was to harass, oppress, or abuse Plaintiff in connection with the collection of a debt, in violation of 15 U.S.C. § 1692d.
- 19. Defendants placed calls to Plaintiff without disclosing the identity of the debt collection agency, in violation of 15 U.S.C. § 1692d(6).
- 20. Defendants used false, deceptive, or misleading representation or means in connection with the collection of a debt, in violation of 15 U.S.C. § 1692e.

- 21. Defendants employed false and deceptive means to collect a debt, in violation of 15 U.S.C. § 1692e(10).
- 22. Defendants failed to inform the consumer that the communication was an attempt to collect a debt, in violation of 15 U.S.C. § 1692e(11).
- 23. Defendants used unfair and unconscionable means to collect a debt, in violation of 15 U.S.C. § 1692f.
- 24. The foregoing acts and omissions of Defendants constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
 - 25. Plaintiff is entitled to damages as a result of Defendants' violations.

COUNT II

(Violation of the Ohio Consumer Sales Practices Act ("OCSPA")) (O.R.C. § 1345.01, et seq.)

- 26. Plaintiff incorporates by reference all of the above paragraphs as if fully restated herein.
 - 27. Plaintiff is a "consumer" as defined by O.R.C. § 1345.01(D).
 - 28. Defendant is a "supplier" as defined by O.R.C. § 1345.01(C).
- 29. At all relevant times Defendant was engaged in a "consumer transactions" as "suppliers" as defined in O.R.C. § 1345.01(A).
 - 30. O.R.C. §1341.02 prohibits "suppliers" from using unfair or deceptive practices.
- 31. O.R.C. §1341.03 prohibits "suppliers" from using unconscionable consumer sales acts or practices.
- 32. Numerous Ohio Courts have held that a violation of the FDCPA is also a violation of the OCSPA.

- 33. Defendants' debt collection actions as more fully described in the preceding paragraphs violate the OCSPA.
- 34. Defendants' acts were reckless, willful, and intentional and/or were done with knowledge of their harmful effects towards Plaintiff and as such Defendants is subject to punitive damages.
- 35. Defendants' acts and omissions, when a duty to act was owed, constitute numerous and multiple violations of the OCSPA, including every one of the above-cited provisions and as such Plaintiff is entitled to damages.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against Defendants:

- Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) and O.R.C.
 § 1345.09(A) against Defendants;
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A) against Defendants;
- 3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. § 1692k(a)(3) and O.R.C. § 1345.09(F)(1) against Defendants;
- 4. Three times the amount of Plaintiff's actual damages or two hundred dollars, whichever is greater, pursuant to O.R.C. § 1345.09(B);
- 5. Actual damages from Defendants for the all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and intentional, reckless, and/or negligent invasions of privacy in an amount to be determined at trial for Plaintiff;
- 6. Punitive damage; and

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7. Such other and further relief as this Court may determine to be just and proper.

Dated: December 7, 2020

Respectfully submitted,

By: /s/ Sergei Lemberg

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Attorneys for Plaintiff: Andrew Gardner

JURY DEMAND

Plaintiff hereby makes a demand for trial by the maximum number of jurors allowed by law, on all triable issues.

<u>/s/ Sergei Lemberg</u> Sergei Lemberg, Esq.